

Privacy Policy

At www.edukimi.parlament.al, the Civic Education Service, a service of the Assembly of Albania, is committed to protecting your privacy and ensuring that your personal data is handled in accordance with applicable data protection laws. This Privacy Policy explains how we collect, use, and protect your information when you interact with our website.

1. Data Controller

The data controller responsible for the processing of your personal data is:
Civic Education Service
Address: Bulevardi Deshmoret e Kombit, Tirana, Albania
Email: edukimi.qytetar@parlament.al

2. What Data We Collect

We collect personal data that you provide directly when you use the website's services, such as:

Personal identification details: Name, email address, phone number (when registering for newsletters or signing up for Parliament building visits).

Technical information: IP addresses, browser type, and device information (collected automatically for website functionality and security purposes).

Interaction data: Information on how you use our website, including pages viewed and links clicked (collected through cookies and other tracking technologies).

3. How We Use Your Data

We collect and use your personal data for the following purposes:

- To manage your registration and participation in activities related to Civic Education Service (e.g., visiting the Parliament building).
- To send newsletters and updates you've subscribed to.
- To improve website functionality, security, and user experience.
- To analyze website traffic and user behavior to enhance the content and services we offer.
- To comply with legal obligations.

4. Legal Basis for Processing Your Data

We process your personal data under the following legal bases:

- **Consent:** When you provide personal data voluntarily, such as subscribing to the newsletter or registering for visits.
- **Legitimate interest:** For website functionality, security, and enhancement of services.
- **Legal obligation:** To comply with applicable laws or respond to lawful requests from government authorities.

5. How Long We Retain Your Data

We retain your personal data only for as long as necessary to fulfill the purposes for which it was collected or to comply with legal obligations. For example:

- Newsletter subscription data will be retained until you unsubscribe.
- Visitor registration data will be retained for up to one year after the visit is completed.
- Data collected through cookies is retained according to the cookie's expiration date.

6. Sharing Your Data

We do not share your personal data with third parties, except in the following cases:

Service providers: We may share your data with trusted third-party service providers who assist us in running the website (e.g., hosting providers, email service providers) under strict confidentiality agreements.

Legal compliance: If required by law or in response to a legal request, we may disclose your personal data to authorities.

We ensure that any third-party service providers we engage have appropriate data protection measures in place.

7. Cookies and Tracking Technologies

Our website uses cookies and other tracking technologies to enhance the user experience and collect information on website usage. Cookies are small files placed on your device that allow us to remember your preferences and understand how you interact with the website.

8. Data Security

We are committed to ensuring the security of your personal data. We implement appropriate technical and organizational measures to protect your data from unauthorized access, loss, or misuse, including:

- Secure data transmission protocols (e.g., HTTPS).
- Regular security assessments of our systems.
- Access controls to limit who can access your personal data.

However, no online platform can guarantee absolute security, and you should take steps to protect your own data by using strong passwords and maintaining the confidentiality of your login credentials.

9. International Data Transfers

Your personal data may be processed outside the European Economic Area (EEA) if our service providers are located in other jurisdictions. In such cases, we ensure that adequate data protection measures, such as standard contractual clauses, are in place to protect your data.

10. Changes to the Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, legal requirements, or improvements to the website. Any changes will be posted on this page, and the revised policy will take effect immediately. We encourage you to review this policy regularly.

11. Contact Information

If you have any questions or concerns about this Privacy Policy or how we handle your personal data, please contact us at:
Email: edukimi.qytetar@parlament.al